

## AWM Limited Verification Service

### Terms and Conditions

- 1) If quoted as an hourly rate, a full day is 10 hours (8am to 6pm). AWM quotations cover work and travel time between these hours only. From the start of the job (leaving Bury St Edmunds), any hours between 8am and 6pm outside of the verification tests are charged at our quoted labour rate until the job is completed upon return to Bury St Edmunds. This includes (but is not limited to) travel hours, work & other hours incurred due to overnight stays.
- 2) Any overnight stays required will be charged at £150.00+ VAT each night to cover a reasonable hotel, breakfast and evening meal.
- 3) This quotation covers the visit to site and the undertaking of the verification test only. Our inspectors will not offer technical or service support or be responsible for any communication with the end user. The weighing machine will be tested as found and all charges will be incurred regardless of whether a machine passes or fails its verification test.
- 4) Our customer (the recipient of our quotation) is responsible for the setup and calibration of the weighing scale and for preparing the scale for testing. Our customer takes sole responsibility for the scale passing the verification test. Our inspectors say is final on all accounts relating to the process of the test, the timings and duration of the test and the final results.
- 5) Each test will be undertaken under no time constraints and whether or not multiple scales can be stamped on the same day will be dependent on the performance of each scale and will be at the sole discretion of our inspector irrespective of other influences such as test unit bookings. AWM Limited are not responsible for any additional costs involved in scales not passing verification tests or taking longer than anticipated e.g. costs of cancelled or extended test unit hires etc.
- 6) The customer must send all requested documentation and details of the loadcells and weighbridge to AWM who will then prepare the Compatibility of Modules for the weighbridge system.
- 7) A qualified engineer from our customer must be on site for the duration of each test
- 8) For weighbridges, or scales over 300kg capacity, the customer is to supply suitable weights or test unit for each stamping. For weighbridges, the customer must supply a maximum capacity of over 45,000kg total (which can be made up of dead load if required)